

NFU Mutual Retirement Benefit Scheme

Internal Dispute Resolution Procedure Application Form

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Member Details

Full Name:

Address:

National Insurance Number:

Date of Birth

Telephone Number

Complaint details (if different to member details)

Full Name:

Address:

National Insurance Number:

Date of Birth

Telephone Number



NFU Mutual

Should the Representative's address be used for correspondence and any requests for further information in relation to your complaint?

YES/NO

Your Complaint

Signed:

Name:

Date

Please return this form to: Secretary to the Trustees, NFU Mutual Retirement Benefit Scheme, Tiddington Road, Stratford-upon-Avon, Warwickshire, CV37 7BJ

We recommend that you keep a copy of this form for your reference.

INTERNAL DISPUTE RESOLUTION PROCEDURE: EXPLICIT CONSENT REQUEST

To: the Trustee of the National Farmers Union Mutual Insurance Society Limited Retirement Benefit Scheme.

I consent to the Trustee processing all of my personal data provided by or on behalf of me (or already held by the Trustee) for the purpose of recording, considering and responding to my complaint, in particular any sensitive personal data such as information relating to my personal relationships and/or my health. I agree that the Trustee may share this personal information with such other parties as it considers necessary to fulfil the purpose, which may include the Plan's employers, their advisers, or the Trustee's advisers or where I have nominated a representative, with that individual. Details of the third parties with whom sensitive personal data may be shared is set out in the Trustee's data protection notice which can be obtained from 25 May 2018 at www.nfumstaffpensions.co.uk.

I am aware that I have the right to withdraw my consent to the processing of my sensitive personal data at any time by writing to you. However, I acknowledge that the Trustee may consider that it has other lawful grounds for processing that data in any event but that, if it doesn't, this may mean it is not possible for the Trustee to fulfil the purpose referred to above.

I note that I can obtain further information on data protection in general from the ICO at <https://ico.org.uk/>.

Signed :

Name:

Date:

(this should be signed by the individual complainant to the IDR).